



Providing Wi-Fi for Mercure Hotel

♥ CUSTOMER PROFILE



Company Name: Mercure Hotel

Capacity: 136 Rooms

Industry: Hospitality

Location: Bursa, Turkey

♥ BACKGROUND

Mercure Hotel Bursa is located in the heart of Bursa and very close to many touristic attractions, restaurants, shopping places and malls. It provides well decorated lobby and rooms, a Business Center which is open 24 hours, a well-equipped fitness center, and a fascinating Spa. This luxury hotel fully reflects the spirit of the city while offering its guests professional services and peaceful atmosphere.

♥ CHALLENGE

Mercure Hotel is looking for a stable and reliable Wi-Fi network covering all its 136 rooms and other hotel facilities. The entire network needs to be easily managed and

monitored by their IT staff while providing customers good network experiences even at peak hours.



- **Secure Guest Network**

Create Unique Accounts for Individual Guests With the powerful Guest Authentication functionality, Hotel Mary can customize the settings of its guest Wi-Fi network by designing a unique authentication page and establishing a voucher system to limit the duration of use for each guest. They implemented a captive portal and created temporary sessions for guests, in accordance with the number of days they would be staying in the hotel.

▼ SOLUTION

TP-Link provided a Wi-Fi solution, installing 150 EAP115 devices (300Mbps Ceiling Mount Access Point) to cover all hotel rooms and facilities, and offering a free centralized management tool (EAP controller) for IT staff to conveniently control all EAPs.

- **Free Centralized Management**

The EAP Solution comes with an easy-to-use centralized management platform - the EAP Controller. Since the EAP Controller software is included with EAP Series devices, there are no additional costs or annual fees. The intuitive user interface allows hotel IT staff to quickly configure and monitor the entire network without any training, making comprehensive management as efficient as possible

- **High Wireless Performance**

Equipped with beamforming technology, EAP115 can focus the Wi-Fi signal to its connected devices, ensuring everyone enjoy a good online experience. The high-quality hardware allows EAP115 to provide reliable wireless connections and expansive wireless coverage.



EAP115

TP-Link 300Mbps Wireless Ceiling Mount Access Point

- **Rapid Deployment**

The EAP's easy-mount design makes hardware deployment quick and efficient, allowing installation of all units to be completed with minimal interruption to guests.

- **Elegant Appearance**

With their unassuming ceiling lamp appearance, EAP series were compatible with the hotel's modern design, and deployment did not affect the beautiful

interior in each type of room and suite.

- **Cost-Effective Solutions**

TP-Link offered the best value and cost-to-benefit ratio when compared to other brands. With affordability, it delivered high-power Wi-Fi coverage, satisfying network speeds and unfailing network stability.



♥ RESULTS

Mercure Hotel Management and customers were extremely satisfied with TP-Link Wi-Fi solution. The free centralized management and high performance of the Wi-Fi network completely meet the high demand of the Hotel. Satisfied with the excellent performance of our solution, Mercure Hotel regards TP-Link as a trusted and first-choice adviser company for all Mercure Hotel's network solutions.

“It is a small giant by size! I could use all the features we used in Enterprise level products in TP-Link. Extensive setup options at the point of creating and publishing SSID & VLAN were very useful. If you need a strong wireless solution for your accommodation facilities, I believe TP-Link is the right solution with price performance & after-sales support.” said the IT manager of **Mercure Hotel.**